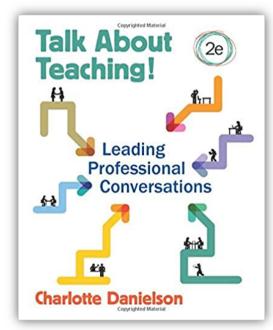






## Charlotte Danielson on Teaching as Cognitive Work





## Charlotte Danielson on Teaching as Cognitive Work

"Teaching entails expertise; like other professions, professionalism in teaching requires complex decision making in conditions of uncertainty.

If one acknowledges, as one must, the cognitive nature of teaching, then conversations about teaching must be about the cognition."

—Talk About Teaching! Leading Professional Conversations, pp. 6-7







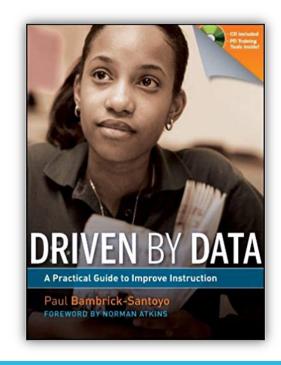
# The Evidence-Driven Philosophy

- Teaching and leadership are largely about making decisions
- We make better decisions when we have better evidence
- We need to talk about evidence to make sense of it

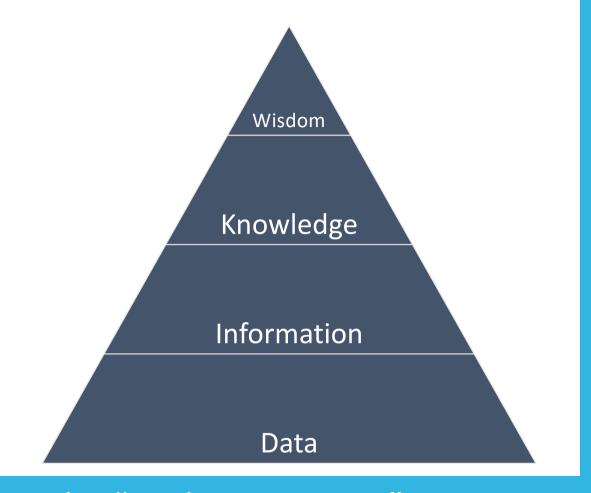
...so conversation is at the heart of improvement for teachers & leaders.



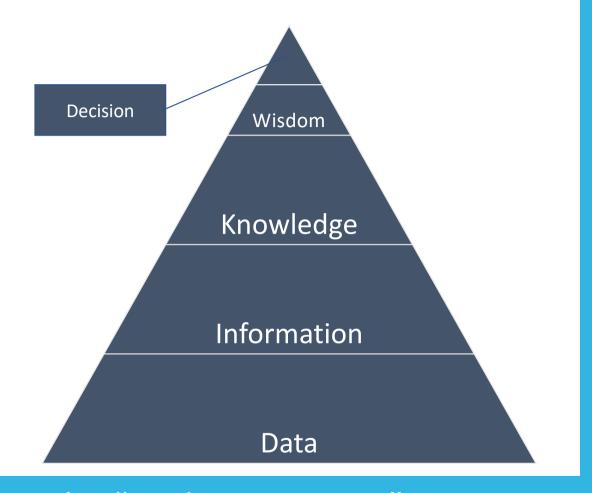
#### Data-Driven?













### Sensemaking

- As humans, we make sense of things by talking about them—a social activity
- Identity and retrospection are key parts of this ongoing process
- We use context clues and stories to arrive at plausible conclusions

See Karl E. Weick, *The Social Psychology of Organizing*, 1979



### Sensemaking and Change

- Teachers don't change their practice in response to suggestions
- They change as a result of sensemaking *conversations*



#### Journal

- When has a conversation led to a change in practice?
- How did evidence factor into this conversation?







## Why Evidence-Driven Instructional Leadership?

- Teaching is professional work
- It's primarily cognitive work—the work of making decisions
- Teachers make better decisions when they have better evidence, and have a chance to make sense of this evidence through conversation

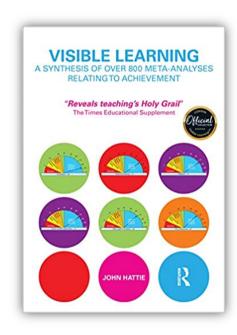


## Types of Evidence

- Best practices—research
- Teacher practice—observations
- Teacher thinking—conversations
- Student thinking—student work
- Student learning—assessments

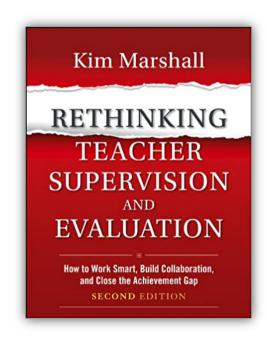


#### Evidence of Best Practice: Research



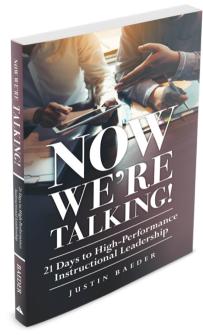


## Evidence of Teacher Practice: Observation



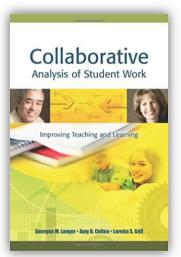


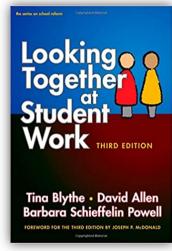
### Evidence of Teacher Thinking: Conversation

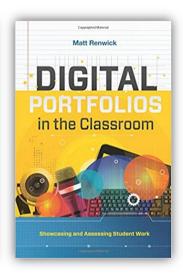




### Evidence of Student Thinking: Student Work

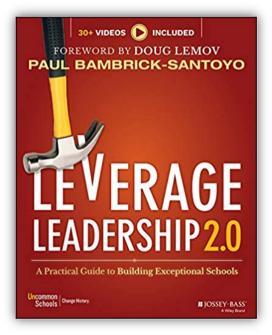


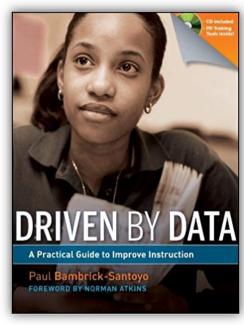






### Evidence of Student Learning: Assessments







## Types of Evidence

- Best practices—research
- Teacher practice—observations
- Teacher thinking—conversations
- Student thinking—student work
- Student learning—assessments



#### Evidence of Practice When We Can't Observe

How can we gather rich evidence of teacher practice when we can't physically get into classrooms?

- Conversations are a start, but
- We need evidence, and
- Video alone isn't enough



#### "Virtual" Observations Aren't A True Substitute







Drawing on Richer Sources of Evidence



#### Journal

- What sources of evidence do teachers rely on when talking with their colleagues, e.g. in PLCs?
- What sources of evidence are available to me currently?









The Iceberg: Visible & Hidden Aspects of Teacher Practice





The Iceberg: Visible & Hidden Aspects of Teacher Practice



### Behavior vs. Thinking

- Most feedback focuses on the visible behaviors of teaching
- There is some value in helping teachers improve their teaching behaviors



### Behavior vs. Thinking

- Most feedback focuses on the visible behaviors of teaching
- There is some value in helping teachers improve their teaching behaviors
- ...but this is mostly post-mortem second-guessing
- The big opportunity is in sharpening teacher thinking





The Iceberg: Visible & Hidden Aspects of Teacher Practice

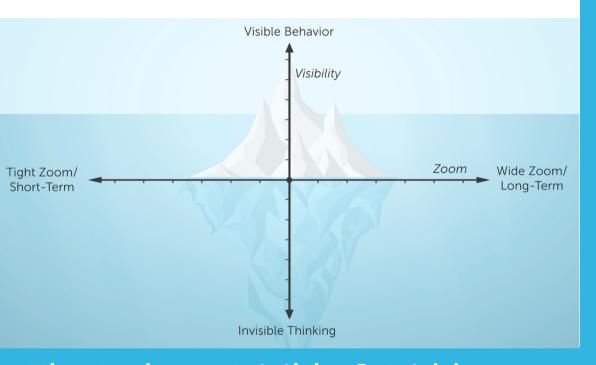




The Iceberg: Visible & Hidden Aspects of Teacher Practice



#### Visibility & Zoom





### Visibility & Zoom



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#### Journal

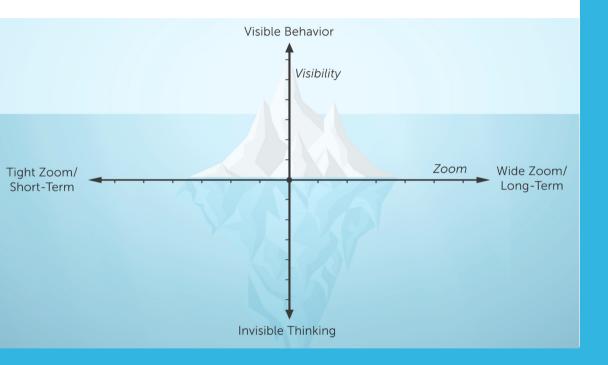
#### When you visit a classroom:

- What aspects of teacher practice are easy to observe?
- What aspects of teacher practice are hard to observe?
- What observable evidence gives you insight into teacher thinking?





### Visibility & Zoom



**Observability Bias** 



### Observability Bias

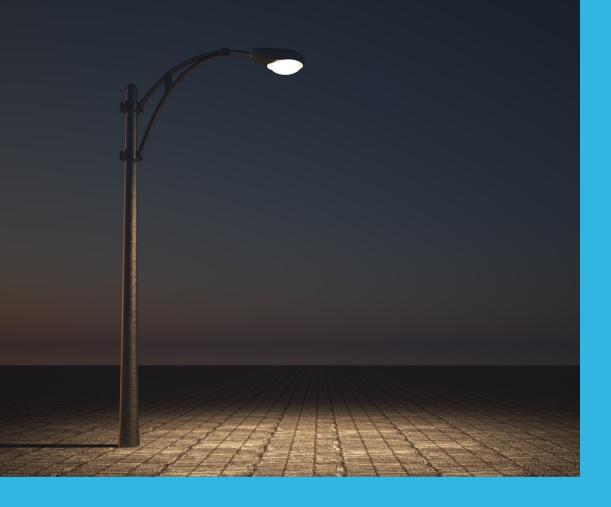
Observability Bias is the tendency of instructional leaders to focus on what is easiest for them to observe, rather than the key decisions teachers are making.



## Example: The Iceberg & Observability Bias

- Visible: teacher is asking lower-level factual recall questions
- Invisible: teacher thinking about purpose of questioning, based on where class is in the unit and what students currently know and are able to do
- Observability-biased instructional leadership: note that teacher asked lower-level questions; advise to ask higher-order questions.
- Whole-iceberg instructional leadership: ask evidencebased questions to probe teacher thinking





**Observability Bias** 



### Degrees of Distortion

- Checklists
- Observation forms
- Inter-rater reliability



#### Grain Size

Teacher evaluation criteria apply to practice overall, NOT an individual lesson or artifact



**Observability Bias** 



The Iceberg & Inter-Rater Reliability

If 90% of teacher practice isn't visible on the surface...inter-rater reliability is the wrong focus.



# The Antidote to Observability Bias

To avoid observability bias, we must seek out and adopt an

### insider's view

of teacher practice.



# How Can We Shed Light on Teacher Thinking?

We can't directly see teacher thinking, but we can get teachers to talk about their thinking, if we have:

- Shared evidence
- Shared instructional framework



### Journal

- When in my career have I been the victim of Observability Bias?
- When I have I made the mistake of giving a teacher feedback influenced by Observability Bias?







## What Is "Teaching" In A Virtual Context?

Virtual learning casts teachers in dramatically different roles, such as:

- Curator
- Docent
- Coach
- Teammate



#### Curator & Docent

- Find, select, and arrange instructional materials & activities created by others
- Guide students through the experience
- Help students make sense of content



#### Coach

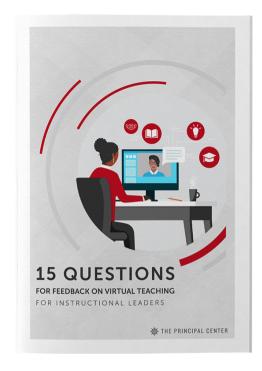
- Define "winning"
- Get students excited about "the game"
- Help students develop the skills they need to win
- Cheer them on and keep the process moving



#### Teammate

- New divisions of labor in teams
- Sharing of teacher-created resources across department or district
- Increased specialization
- Increased use of resources not personally chosen or created by teacher





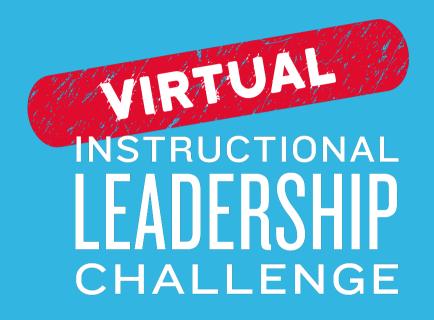
PrincipalCenter.com/virtual-pdf



#### Journal

- How are teachers working together in new ways, and what aspects of the division of labor among teachers are relevant for our feedback conversations?
- How are teachers enacting the curator, docent, coach, and teammate roles?









PrincipalCenter.com/virtual-pdf



## 15 Questions for Feedback on Virtual Teaching



#### 5 sources of evidence to discuss:

- 1. Standards/curriculum/pacing documents
- 2. Teacher-created artifacts
- 3. Teacher-curated artifacts
- 4. Student work artifacts
- 5. Data/assessment results





15 Evidence-Based Questions for Feedback on Virtual Teaching



# Concept: The "Instructional Gap"

- Knowledge
- Skill
- Attitude
- Misconception
- Draft work
- Computational error



## Standards/Curriculum/Pacing Document-Based Questions



- Where are you within the standards/curriculum/pacing document, and what instructional gap(s) do you see as most relevant for your students right now?
- What difficulties do students typically have with this content, and what may be especially challenging for remote learners?
- What aspects of student thinking will be especially difficult to assess and engage with remotely, and how are you thinking about doing so?



### Questions for Starting with Teacher-*Created* Artifacts



- What instructional gap(s) did you create this artifact to address, and how is it working so far?
- How did you determine that you needed to create something new, rather than use something that already existed?
- How did students experience it, and how did that compare with your expectations?



### Questions for Starting with Teacher-Curated Artifacts



- What instructional gap(s) did you intend for this artifact to address when you selected it, and how is it working so far?
- How did you choose this particular artifact over the alternatives and over creating something yourself?
- How did students experience it, and how did that compare with your expectations?



## Questions for Starting with Student Work Artifacts



- What specific instructional gap(s) did you intend for this assignment to address?
- What evidence does this response give you about the student's thinking, and what do you see as their next step?
- What do you see as your next step based on this and other student work samples you've reviewed?



## Questions for Starting with Student Data/Assessments



- What patterns in the data stood out to you as especially relevant, and what do they tell you about student thinking and remaining instructional gaps?
- How have student thinking and instructional gaps changed since last time you assessed?
- What instructional gaps remain, and how are you thinking about addressing them based on this data?



### Journal

Think about a past feedback conversation in which an artifact-based question would have been more useful than an observation-based question. What aspects of teacher decision-making could you have zeroed in on?

